



\$165 million provided in charity care

Financial assistance given to our uninsured and underinsured patients



\$195 million absorbed in shortfalls from Medicaid reimbursement

(and other income-based government programs)
Unpaid costs from public programs for low-income patients



\$2 million contributed to local community providers of primary care and behavioral health services

Known as "safety net" partners, these centers care for uninsured and underinsured patients



\$41 million in cash and in-kind community contributions

Donations made to further the health and benefit of our community



\$18 million in health research advancement

Investments in health research to benefit our patients and the community



\$32 million to health professional education

Continuing education for medical students and staff to foster lifelong learning



\$453 MILLION

TOTAL COMMUNITY BENEFIT



11,000 HOURS FLORIDA HOSPITAL EMPLOYEES VOLUNTEERED

Time invested in the local community by our employee volunteer force, known as Care.Givers.



192,000

Unique Medicaid and uninsured patients served
Florida Hospital cares for our most vulnerable neighbors



\$6.8 MILLION IN FAITH-BASED CARE

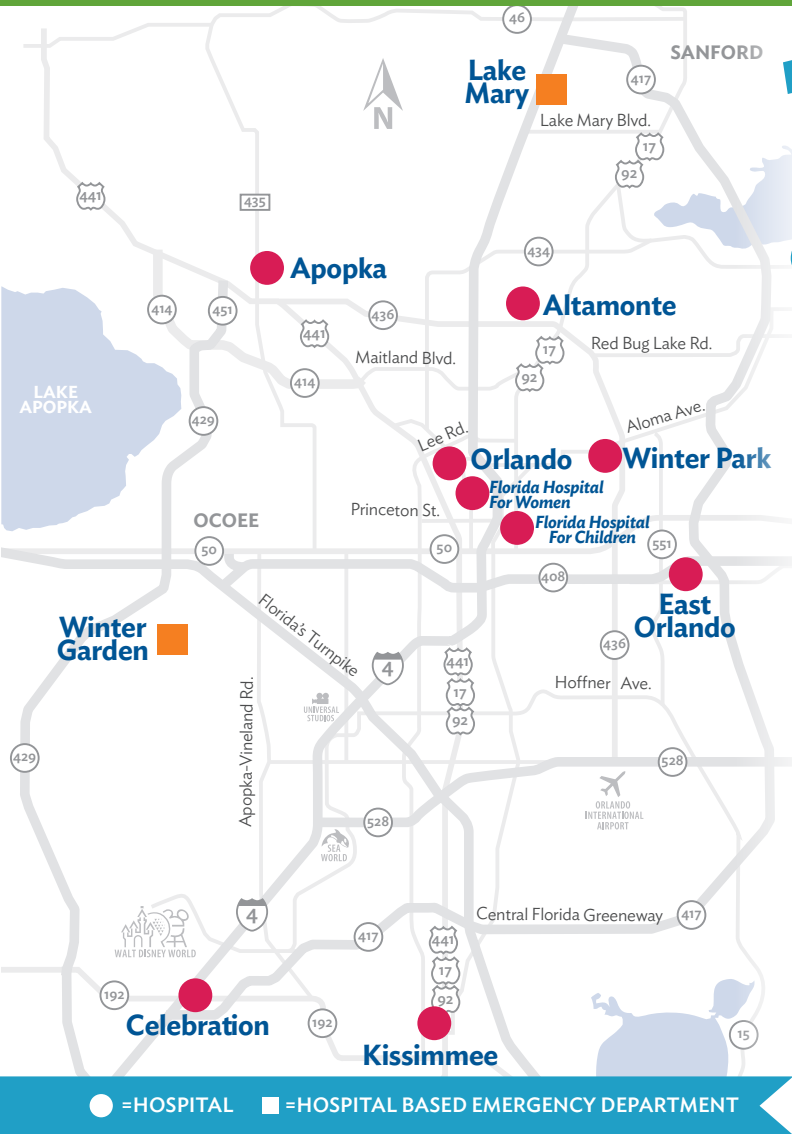
Funding for our chaplaincy program and global mission work

120 LOCAL CHARITABLE ORGANIZATIONS SUPPORTED

More than \$4 million donated to nonprofits that are improving the wellbeing of our community



For more information on how Florida Hospital is making a difference in our community, visit www.floridahospitalcares.org.



11 CAMPUSES

Covering Orange, Osceola and Seminole Counties



2,845 beds



118 specialties



79,957 surgeries



589 research studies




140,028 Inpatient visits



611,655 Outpatient visits



582,061 Emergency Department visits

65 
OUTPATIENT SITES

23 
CENTRA CARE LOCATIONS



11,961 BABIES DELIVERED
More than 1 in 5 were high-risk pregnancies



24,811 EMPLOYEES



2,399 medical staff



7,597 nurses



185 medical residents



36 full-time chaplains

\$305 million REINVESTED IN FACILITIES AND EQUIPMENT

These numbers apply to the Central Florida Region of Adventist Health System covering Orange, Osceola and Seminole Counties.