AdventHealth Rx Plus and Expedien Pharmacy
Account Registration and Activation Guide

Contents

Introduction

Rx Plus and Expedien Pharmacy have integrated into Epic Willow Ambulatory. This change is designed to improve your experience and make it easier to refill prescriptions. **To get started, you'll need to reset your account.**

To **Make It Easy,** this guide will help you understand how to navigate the AdventHealth app and Rx Plus Pharmacy website so you can create or reset your account and access the services you need.

If you have questions, please contact your AdventHealth Rx Plus Pharmacy Team:

Email: RxPlus.Pharmacy@AdventHealth.com

Phone: 1-866-943-4535

Fax: 1-407-805-8545

MyAdventHealthRX.com

New Member Registration Experience

1. Navigate to **Connect/SharePoint**.

2. Hover over **Well-Being and Benefits**.
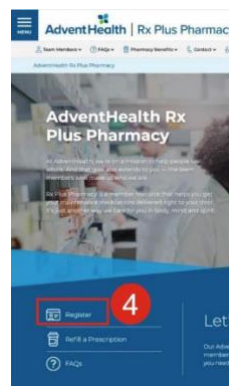
3. Click **Rx Plus Pharmacy**.

   Note: AdventHealth team members (first-time users) can visit the **Rx Plus Pharmacy** page on Connect/SharePoint.

   Non-employee members (first-time users) will go directly to the **Rx Plus Pharmacy website.**
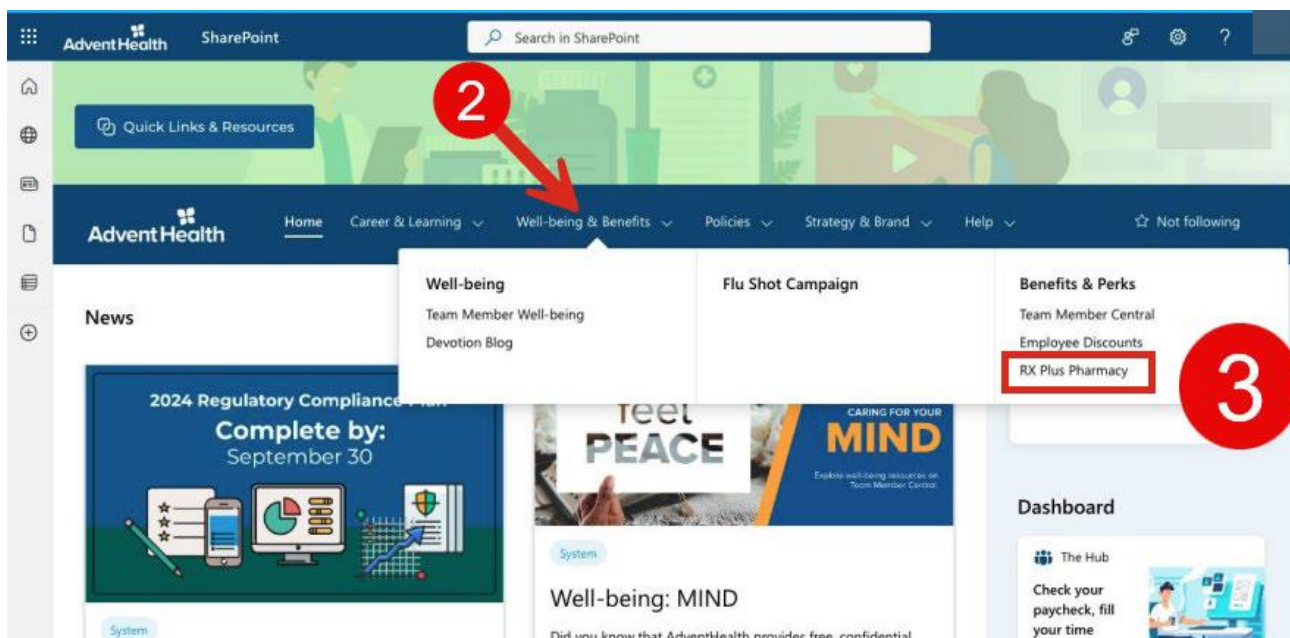
4. Click **Register**.
5. Enter New Patient Registration Information.

Tip: An Rx Plus Pharmacy team member will verify the information and send an invite for the **AdventHealth app**.
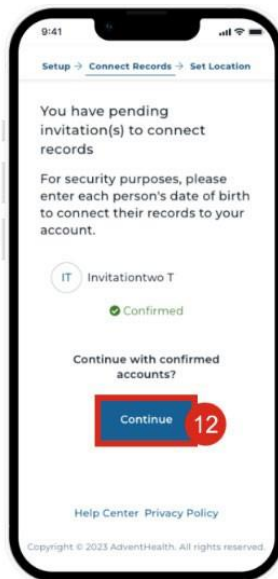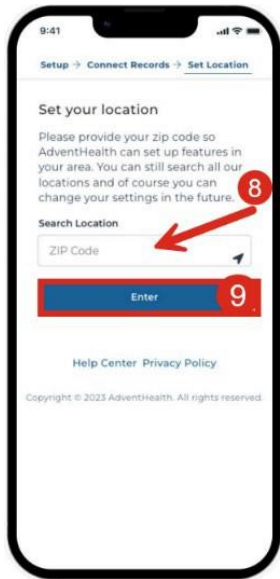
Rx Plus Pharmacy Invitation to AdventHealth App: Method 1 (via Email)

Activate Account (Method 1 - Email)

1. Access email invitation.

2. Click **Activate Account**.

3. Create Password.

4. Click **Create My Account**.

5. Enter email address and password.

6. Click **Sign In**.

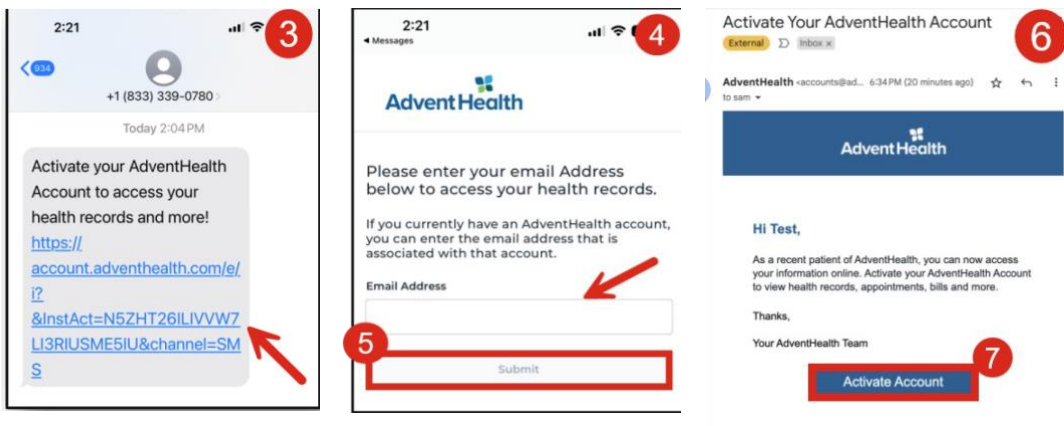7. Click the box to agree to **Privacy Policy**.
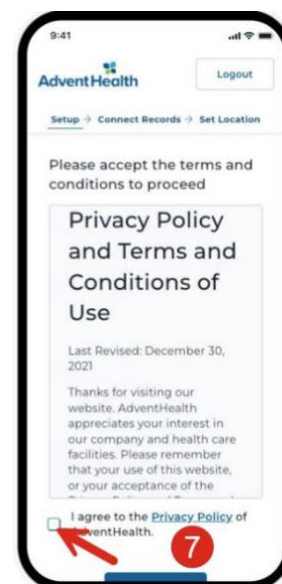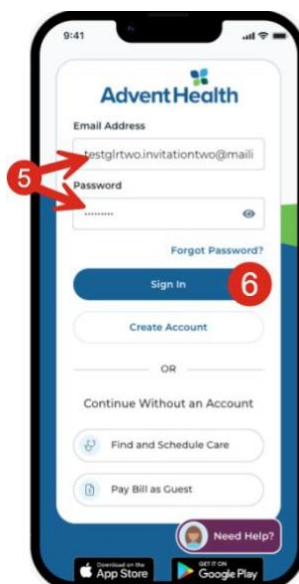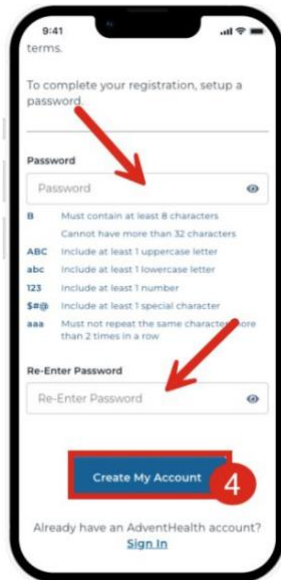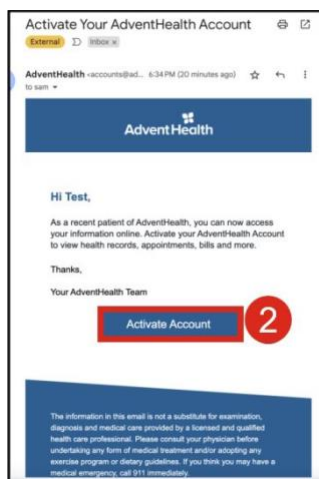
8. Enter **ZIP Code**.

9. Click **Enter**.

10. Enter **Date of Birth**.

11. Click **Confirm**.

12. Click **Continue**.

# Rx Plus Pharmacy Invitation to AdventHealth App: Method 2 (via Text)

Users Receive the Following Text & Email (Method 2 – Text)

1. Invitation sent by Rx Plus Pharmacy.

2. Users receive the following text (shown below).

3. Click the link in the text message.

4. Enter email address.

5. Click **Submit**.

6. Navigate to **email**.

7. Click **Activate Account**.

Activate Account (Method 2 – Text)

1. Create a password.

2. Click **Create My Account**.
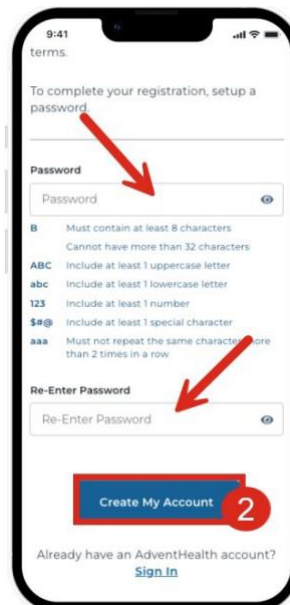
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3. Enter email address and password.

4. Click **Sign In**.

5. Click the box to agree to **Privacy Policy**.

6. Enter **ZIP Code**.

7. Click **Enter**.

8. Enter **Date of Birth**.

9. Click **Confirm**.

10. Click **Continue**.

Tip: The ⌷OBJ⌷HYPERLINK "https://account.adventhealth.com/login"AdventHealth app⌷OBJ⌷ homepage will display upon successful account activation.
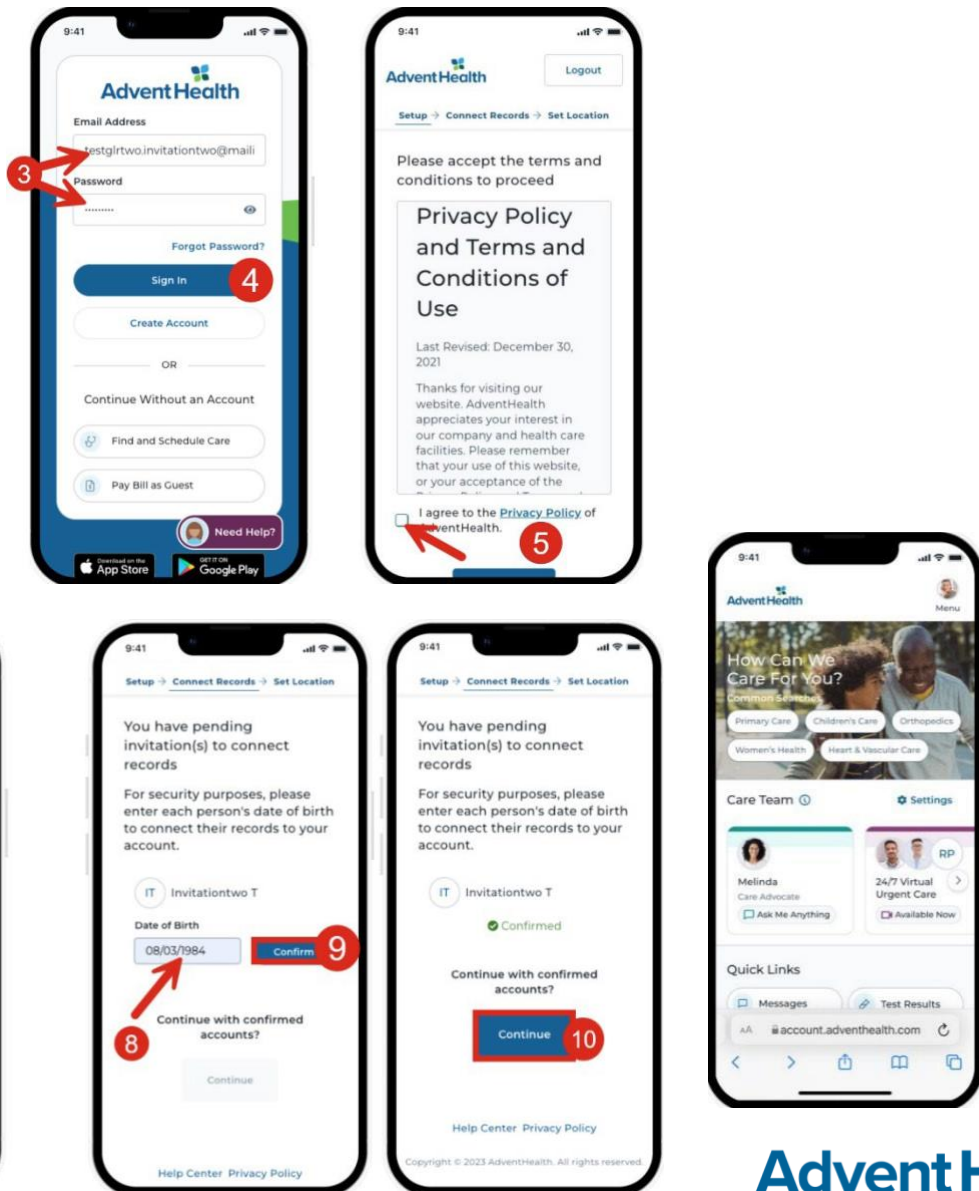
Refill a Prescription Experience

1. Navigate to **Rx Plus Pharmacy Website**.

2. Click **Refill a Prescription**.

Tip: This will launch the AdventHealth account login page. Members can also open the ⌷HYPERLINK "https://account.adventhealth.com/login"**AdventHealth app**⌷ directly.

3. Enter email address and password.

4. Click **Sign In**.

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5. Click **Medications**.

6. Click **Request Refill**.

Tip: Members will see this option if they have an active refill.
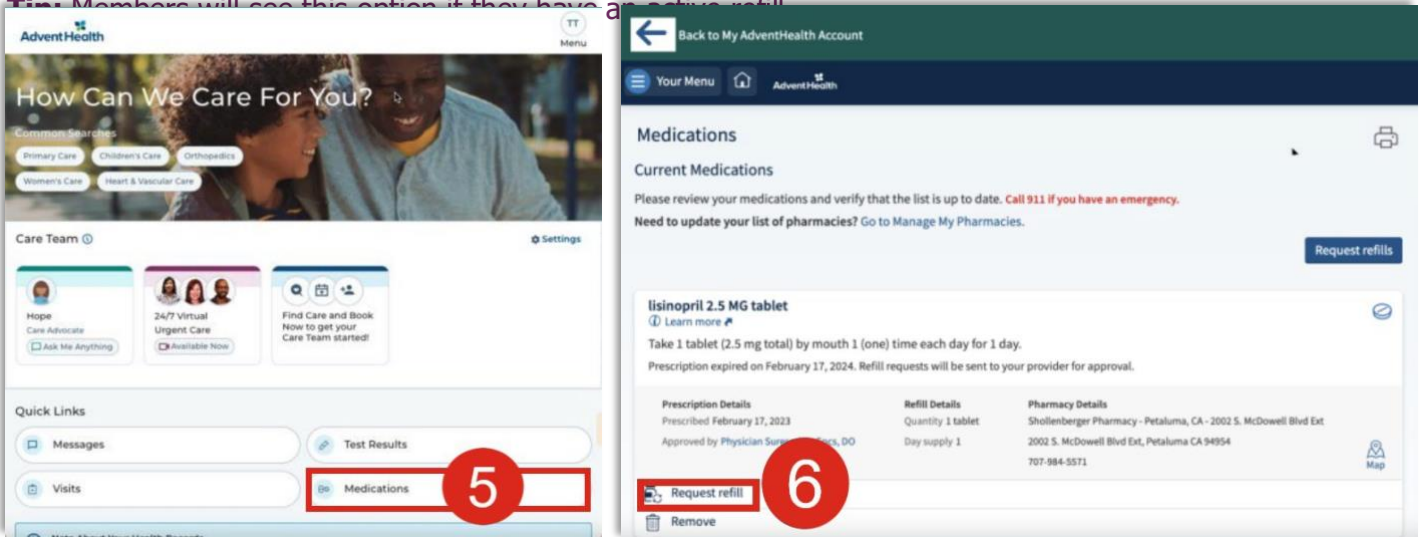
7. Click **checkbox** for medication refill.

8. Click **Next**.
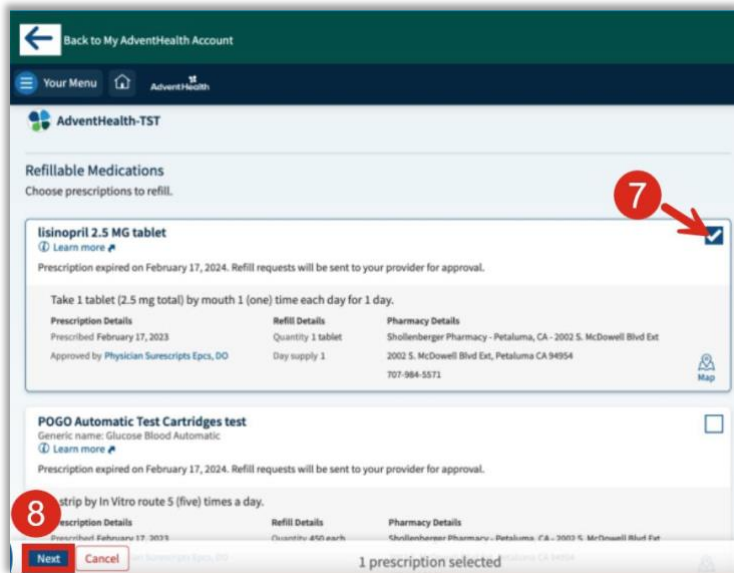
9. Select **Delivery Method**.

10. Select **Ship To** address.

11. Click **Next**.

12. Click **Submit**.

Update My Information

1. Rx Plus Pharmacy members will visit the **Rx Plus Pharmacy website.**

2. Click **Update Your Information**.

3. Update information.

4. Click **Submit Form**.
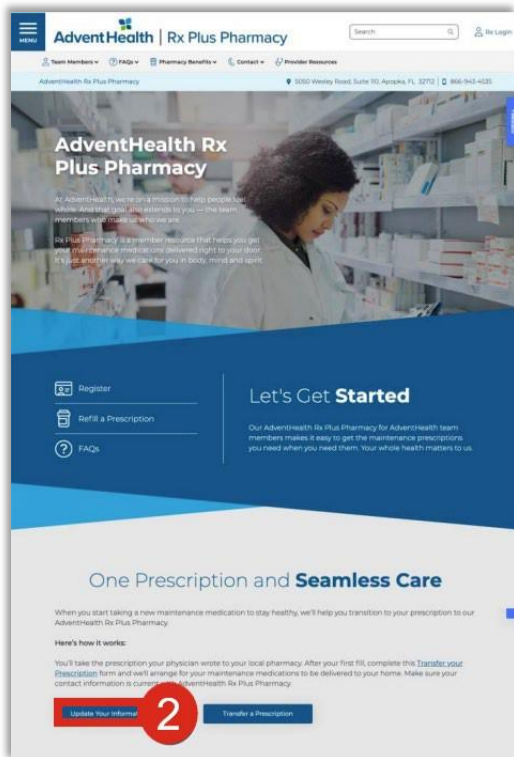
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Request a Prescription Transfer

1. Navigate to the **Rx Plus Pharmacy website**.

2. Click **Transfer a Prescription**.
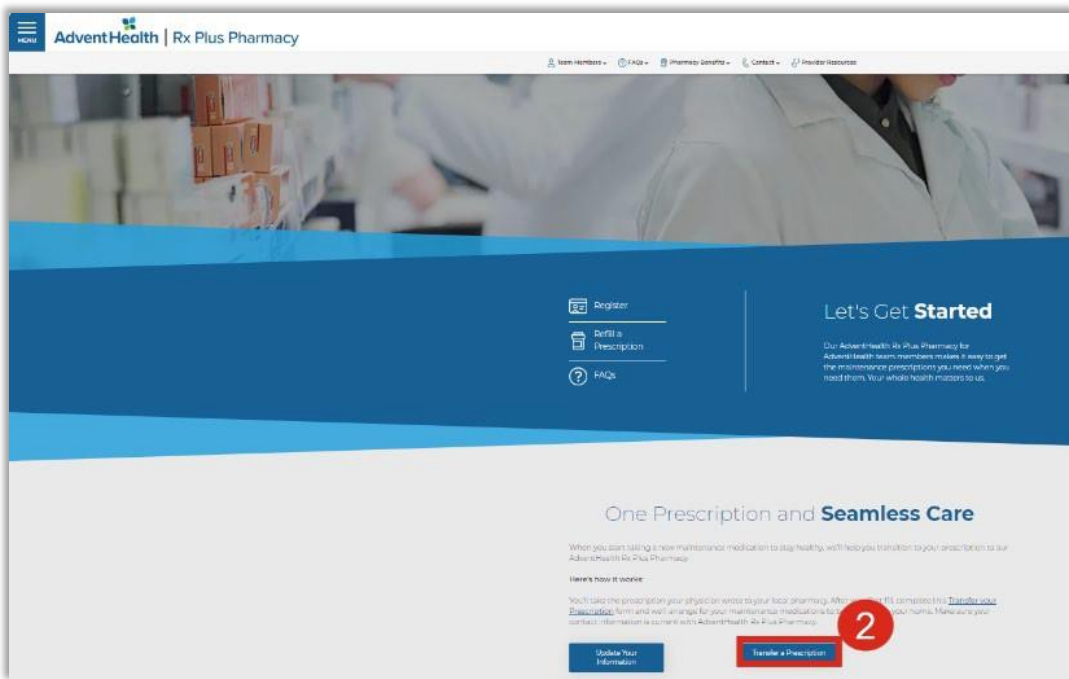
3. Enter relevant information in **Prescription Transfer Request Form**.

4. Click **Submit Form**.

If you have questions, please contact your AdventHealth Rx Plus Pharmacy

Team:

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