

2020 Global Missions Annual Report



Letter from the CEO

Dear Friends,

Very few people will look back on the year 2020 with nostalgia, but I would be remiss if I did not take a moment to reflect on its impact on our lives. In 2020, we experienced pain and sacrifice, but we also witnessed extraordinary moments of faithfulness and courage at AdventHealth and across the world as we responded to the COVID-19 pandemic and its challenges. This report shares some of those challenges at our footprint hospitals and how we collaborated to find solutions.

Early in the pandemic, we heard the distressing news of physicians and staff at our footprint hospitals and clinics losing their lives due to COVID-19 and a lack of PPE supplies. We took swift action and responded with love and compassion. Foregoing the usual volunteer teams traveling abroad, AdventHealth Global Missions instead coordinated shipments of surgical masks, KN95 masks, gowns, gloves and more to 10 different countries throughout the Caribbean, Central America and South America. These supplies went to hospitals in regions dominated by high demand for PPE, which had resulted in significant price increases. Our shipments by air and sea of these life-protecting supplies impacted thousands.

I would like to thank you for your generosity in supporting our footprint hospitals during this time of need. Through your gifts, we purchased ventilators for Peru, high-flow oxygen units for the Philippines and patient monitors for Honduras. Furthermore, through the generosity of our teams, vendors and other friends, we raised more than \$100,000 to support the purchase of an oxygen-generating facility for a hospital located at 12,000 feet elevation where oxygen is in extremely short supply. These gifts were truly an answer to prayer.

We all sought best practices around this novel virus, so Global Missions and our clinical education teams organized a virtual nursing conference and a physician roundtable to share information. Hundreds of participants from around the world were able to join the nursing conference which would normally be held physically in Orlando, Florida, with a smaller audience. Using the protocols we found most beneficial in our intensive care units, our infectious disease and critical care physicians consulted with others via Zoom on the best treatments for COVID-19. While this year had limited opportunities for volunteer involvement, our long-term relationships with our footprint hospitals were only strengthened as we supported each other.

In a year that was filled with adversity, we saw AdventHealth team members rise up and stand strong, facing any and all challenges with courage and compassion. We are Greater as a Whole and remain committed to our global mission work. While part of me can't wait to get back to a level of normality that allows travel without restrictions and volunteer medical mission work, I know one thing will always remain the same: our collective commitment to Extending the Healing Ministry of Christ.

With gratitude,



Randy Haffner, Ph.D.
AdventHealth
President/CEO | Central Florida Division

Our Mission

To Extend the Healing Ministry of Christ

This simple, yet powerful statement serves as the guiding principle behind everything we do. Our goal is to provide medical care to underserved communities around the world, delivered with compassion and love.



Our Footprints



Dominican Republic

Executive Sponsors: Dr. Ron Jimenez and Dr. Dennis Hernandez
Partner Institution: Centro Medico Vista del Jardin



Ethiopia

Executive Sponsors: Abel Biri and Lars Houmann, ret.
Partner Institution: Kalala Learning Village and Summit Clinic



Haiti

Executive Sponsor: Terry Owen, ret.
Partner Institution: Haiti Adventist Hospital



Honduras

Executive Sponsors: Dr. Scott Brady and Dr. Robert Paswaters
Partner Institution: Hospital Adventista Valle de Angeles



Jamaica

Executive Sponsor: Nick Archer
Partner Institution: Andrews Memorial Hospital



Peru

Executive Sponsor: Daryl Tol
Partner Institution: Clinica Americana and Clinica Good Hope



Philippines

Executive Sponsor: Evie Lowe
Partner Institution: Adventist Medical Center - Manila

Our 2020 Global Impact

■ Armenia

Donation of medical equipment and materials for relief efforts.

■ Bahamas

As part of our response to Hurricane Dorian, a container of medical equipment, supplies, and PPE was shipped to help the Bahamas' Public Hospitals Authority with their recovery efforts.

■ Dominican Republic

Donation of medical equipment and materials to Centro Medico Vista del Jardin, including a CT scanner and sterilizer. Provision of primary care services to the community.

■ Ethiopia

Completion of construction project for high school classrooms; began renovations of elementary school.

■ Ghana

Donation of medical equipment and materials.

■ Haiti

Expansion of laboratory to include pathology services. Construction of water well, funded by Rotary Club to ensure safe water supply for Haiti Adventist Hospital.



■ Honduras

Donation of CT scanner and other medical equipment and materials. Upgrade of electrical system in Hospital Adventista Valle de Angeles.

■ Jamaica

Donation of medical equipment and materials.

■ Peru

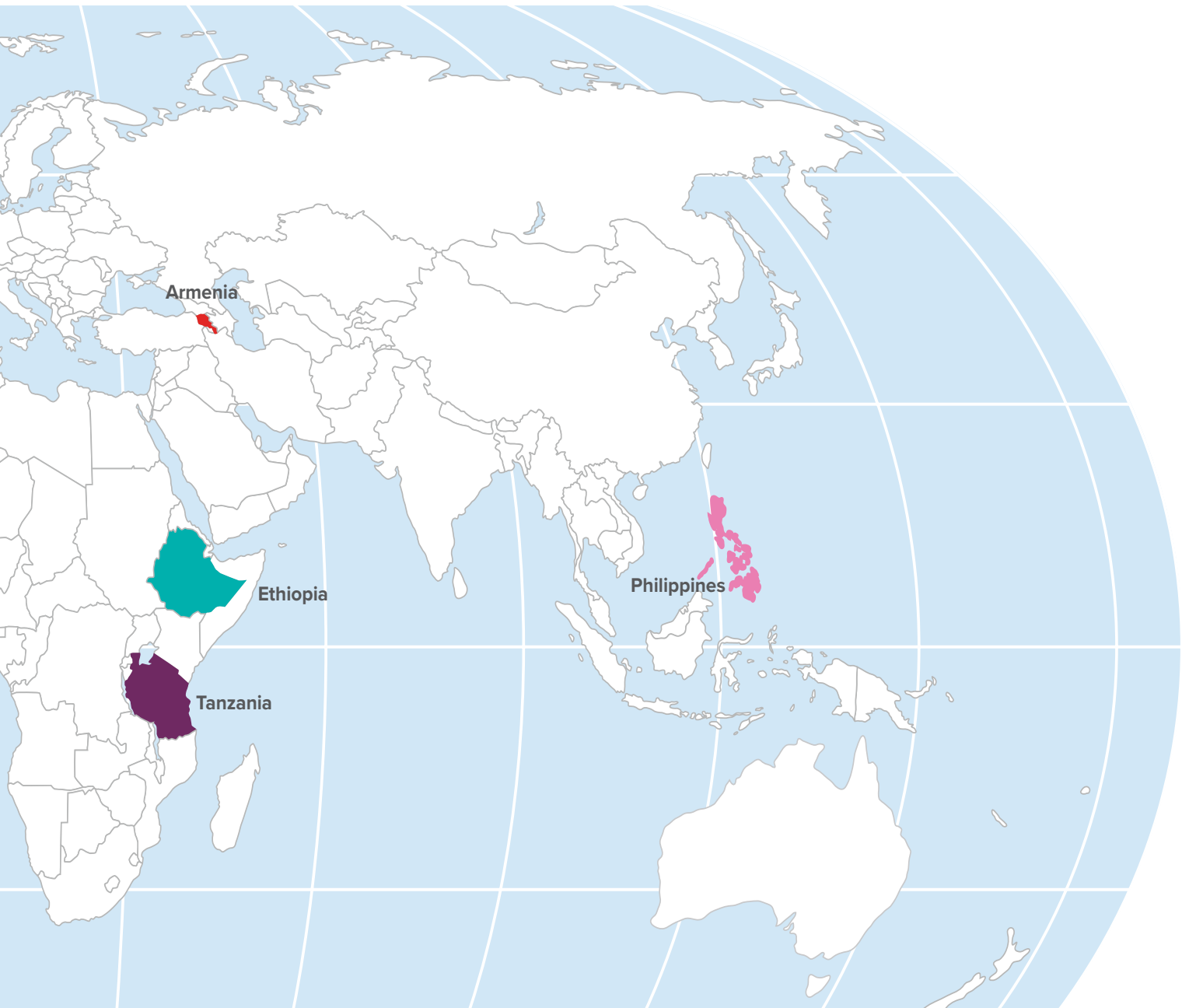
Donation of medical equipment and materials. Fundraising efforts for the Oxygen Project at Clinica Americana.

■ Philippines

Donation of medical equipment and materials, including funding for high-flow oxygen machines used for COVID-19 treatment.

■ Tanzania

Donation of medical equipment and materials.





Dominican Republic Mission Trip

Centro Medico Vista del Jardin (CMVJ) is an acute-care hospital sponsored by the Seventh-day Adventist Church located in Santo Domingo, Dominican Republic. After reciprocal visits of hospital leadership to Orlando and Santo Domingo in 2018 and 2019, CMVJ became an official AdventHealth Global Missions' Footprint in August 2019. CMVJ and AdventHealth are committed to working together to deliver quality health care services to the people of the Dominican Republic and fulfill their missions as faith-based organizations.

Volunteers from AdventHealth campuses, the AdventHealth Family Medicine Residency programs at East Orlando and Winter Park, and members of our community came together to form our volunteer groups to serve under one purpose and provide healing to the people of the cities of Santo Domingo and Samana in the Dominican Republic. Mission trips were a welcomed activity by CMVJ, and in 2020 there were four trips planned for volunteers to serve in the Dominican Republic. Due to COVID, only one was completed in February 2020 with plans to resume in the future.

| | |
|------------------|--------------------------------|
| Month | February |
| City | Santo Domingo and Samana |
| Organization | Centro Medico Vista del Jardin |
| Volunteers | 21 |
| Volunteer Hours | 1,048 |
| Patients Treated | 1,930 |
| Care Provided | Primary care |



Mexico Mission Trip

For several years, AdventHealth Global Missions has supported the AdventHealth Family Medicine Residency and Women’s Health Fellowship in their work to improve health outcomes for women in rural areas. Since 2005 and with the ongoing support of the Rotary Club of Tuxtla Gutierrez, the medical team has provided care to over 2,000 indigenous Mexican women, with the goal of making a lasting impact on screening and treatment for cervical cancer. The medical care includes colposcopies and colposcopic exams, cryosurgery, LEEPs, treatment of all gynecological infections, and provision of antibiotics and vitamins.

For many years the AMB Foundation has funded medical equipment, supplies, and medications provided on these mission trips. In 2020, a LEEP Precision Integrated System was donated to Hospital Regional Rafael Pascacio Gamboa Colposcopy Clinic, made possible by the AMB Foundation and employee giving through the 1908 Society at AdventHealth.

| | |
|------------------|--|
| Month | March |
| City | Tuxtla Gutierrez, Chiapas |
| Organization | Hospital Regional Rafael Pascacio Gamboa |
| Volunteers | 5 |
| Volunteer Hours | 192 |
| Patients Treated | 127 |
| Care Provided | Cervical cancer screening and treatment |

Haiti Virtual Mission

In 2017, the first team from AdventHealth University’s physical therapy faculty and students traveled to Haiti focused on working with children with physical disabilities in the Operation Sunshine program and at Haiti Adventist Hospital’s (HAH) physical therapy clinic “Chanje Lavi.”

Due to the global pandemic and the political unrest in Haiti, AdventHealth University’s physical therapy team has not returned to Haiti in the last two years, but that did not stop the commitment and dedication they had for these programs. In December 2020, a virtual mission “trip” was coordinated between AdventHealth Global Missions, AdventHealth University and the Haiti Adventist Hospital Physical Therapy Department.

In all, 14 students and two faculty members from AdventHealth University participated in this experience, which spanned over a week’s time. The students received a tour of Haiti Adventist Hospital, learned about clinical care services in Haiti, helped provide patient care in physical therapy sessions at Chanje Lavi, and completed a cultural competency course with a focus on Haiti. This experience also included an educational course on limb lengthening procedures and club foot management led by Haiti Adventist Hospital staff members, which was reciprocated by the students presenting educational material to the hospital’s physical therapy staff.



COVID-19 Relief

Through our continued efforts, we were able to provide PPE donations to the following countries:

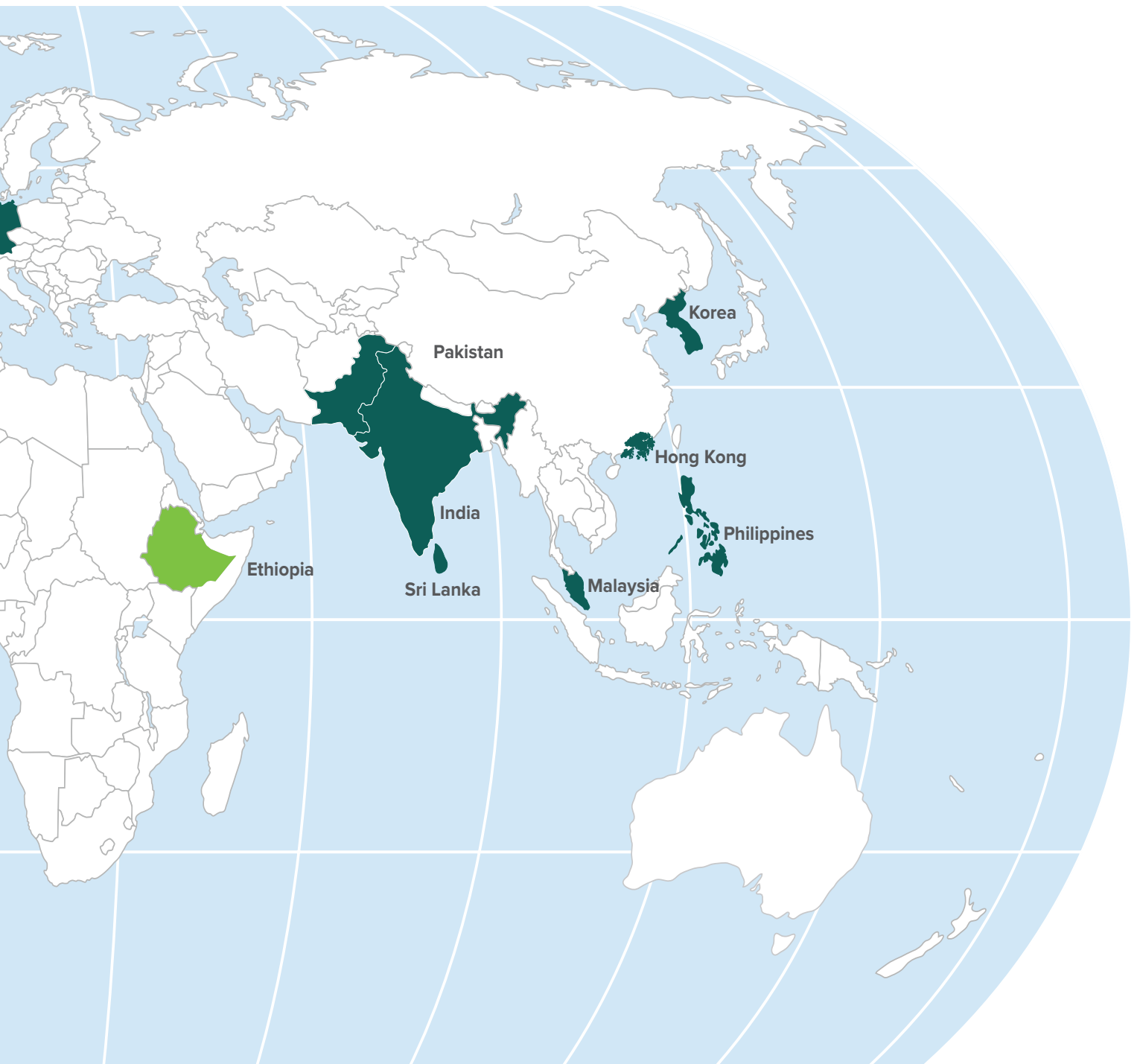
- Bahamas
- Curaçao
- Dominican Republic
- Ecuador
- Ethiopia
- Guyana
- Haiti
- Honduras
- Jamaica
- Mexico
- Peru



Global Nursing Conference

In 2020, we were able to provide training to nurses in 19 countries:

- Argentina
- Belize
- Colombia
- Curaçao
- Germany
- Guyana
- Haiti
- Honduras
- Hong Kong
- India
- Jamaica
- Korea
- Malaysia
- Pakistan
- Philippines
- Puerto Rico
- Sri Lanka
- Trinidad and Tobago
- Venezuela





COVID-19 Relief Efforts

While AdventHealth's experts focused on supporting our 50 hospitals across the United States, the Global Missions team took on the challenge of rethinking international mission work in a global pandemic.

At this time in an average year, the Global Missions team would be deploying AdventHealth team members for mission trips to footprint hospitals in countries like Peru, Dominican Republic, Haiti, Honduras, and Philippines, among others. However, 2020 was not an average year, and the cancellation of flights, border control restrictions and lockdowns, along with the all-hands-on-deck need for team members at the health system's own facilities, did not allow for these mission trips to go on as usual. With this unexpected change of plans, Global Missions shifted to supporting these hospitals in new ways. This included providing lifesaving personal protective equipment (PPE), curating pandemic response education, and fundraising to meet ongoing, critical needs.

One of the first footprint institutions to receive supplies during the pandemic was Haiti Adventist Hospital, to which donations of PPE, EKG machines, and surgical supplies were sent.

While the primary focus for AdventHealth remained on protecting our team members at home, strong inventory levels allowed the health system to partner with Adventist Development and Relief Agency (ADRA) to ship more than 30 pallets of PPE from donation-eligible stockpiles – providing much-needed face masks, gowns, sanitizers, and more to the following 11 countries:

- Bahamas
- Curaçao
- Dominican Republic
- Ecuador
- Ethiopia
- Guyana
- Haiti
- Honduras
- Jamaica
- Mexico
- Peru



7th Global Conference for Nursing Excellence

In early 2020, AdventHealth Global Missions grappled with a new reality: the program's seventh consecutive nursing conference couldn't meet in person. COVID-19 had changed the topography of

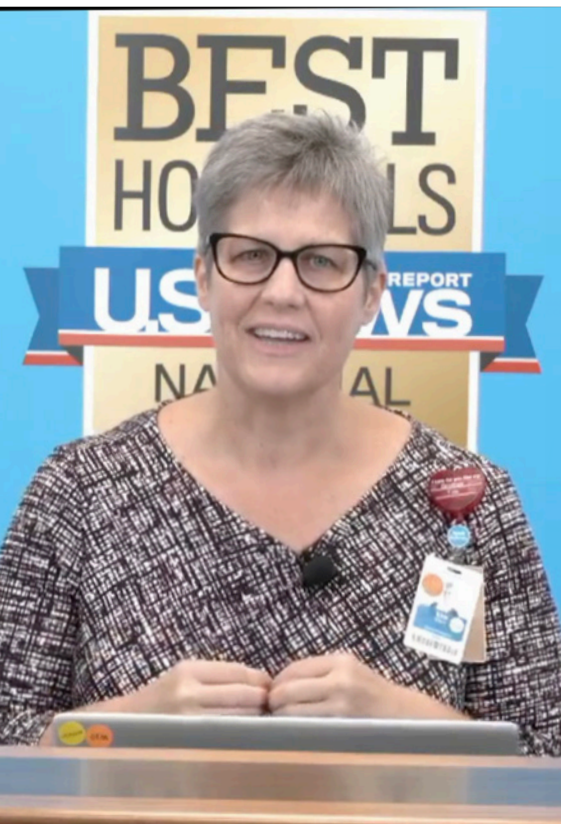


2020, and without an end to the pandemic in sight, events everywhere were at a standstill. The need to conduct the nursing conference this year was ever more important, and so the team adapted to

the pandemic environment by producing virtual sessions focused on COVID-19 response.

The virtual Global Nursing Conference highlighted our service standards of “Keep Me Safe,” “Love Me,” “Make It Easy,” and “Own It” as key elements to the COVID-19 response and formed the basis for the online conference. For the first session on July 15, attendees observed how the Keep Me Safe standard is implemented in AdventHealth's COVID-19 code blue protocols, personal protective equipment (PPE) donning and doffing, and hospital screening processes.

The online conference had its perks: the webinars are easily recorded and saved on YouTube, allowing for additional viewership from participants who aren't able to join in person, including from countries without footprint facilities, such as Pakistan and Sri Lanka. Though the virtual conference provides curated pandemic response expertise for overseas nurses, plans for the future include meeting again in Florida as well as virtual options.



Operation Sunshine

– Haiti

The Operation Sunshine program's mission and purpose is to provide health care to children living in orphanages in the area of Port-au-Prince, Haiti. Working alongside My Neighbor's Children — a Florida-based non-profit group — orphanages and group homes have been identified to participate in this program, with 500+ children enrolled to date. In 2020 a new family medicine doctor joined Haiti Adventist Hospital who will bring additional support to the Operation Sunshine program.

In 2020, all volunteer trips to Haiti were postponed to a future date due to political unrest and the COVID-19 pandemic. We relied on Haiti Adventist Hospital to provide health care, including physician consultations, medications, laboratory tests and hospitalization. This year, AdventHealth Global Missions provided 213 children and orphanage staff with health care services at Haiti Adventist Hospital valued at \$47,661. AdventHealth Global

Missions remains committed to the Operation Sunshine program and ever hopeful that volunteer groups will return to Haiti to continue our work with the children. Fundraising for the Operation Sunshine program ensures that children who are most vulnerable receive the health care they need, exactly when they need it. A summer fundraising campaign raised \$27,000 for Operation Sunshine, demonstrating the commitment of its supporters to see this program thrive.



Construction Projects & Container Report

AdventHealth Global Missions works together with the footprint hospitals to deliver quality health care services to the communities they serve and aid in fulfilling their missions as faith-based organizations. The mutual goals of improving the quality of care, enhancing processes, developing the physical infrastructure and ensuring the sustainability of the footprint hospitals are made a reality through construction projects and delivery of equipment and materials through container loads.

In 2020 we were proud to work together and highlight these four footprint locations and their projects as they came to fruition.

1. Dominican Republic: CT scanner and sterilizer donation

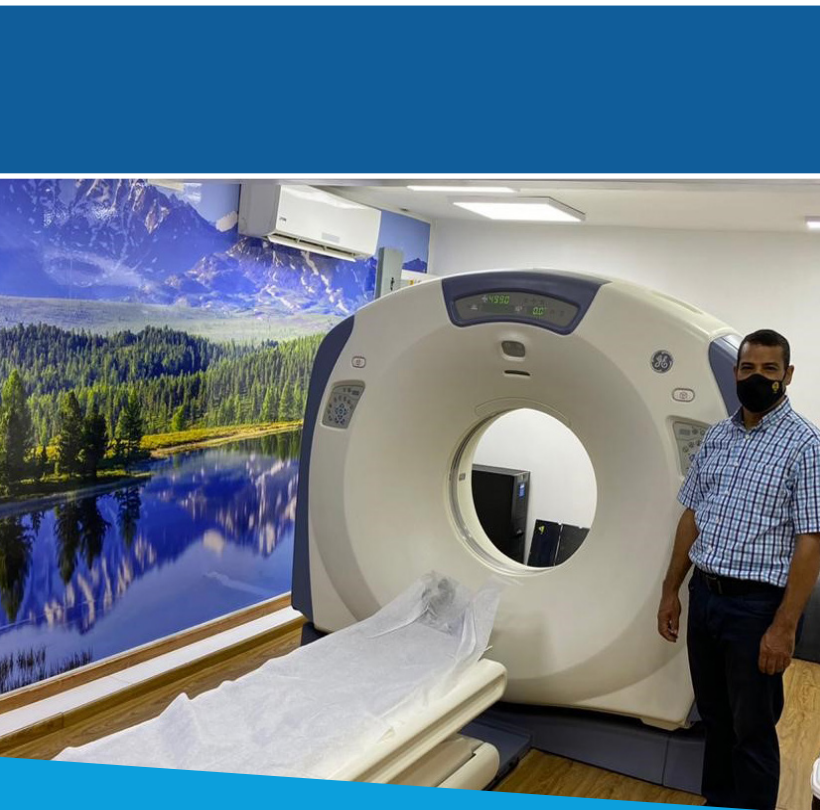
Centro Medico Vista del Jardin (CMVJ) in the Dominican Republic received a CT scanner in 2020, a donation made possible through the leadership of the Executive Sponsors that serve the Dominican Republic.

The purchase of a much-needed autoclave sterilizer for sterile processing of surgical equipment was made a reality in 2020 for CMVJ. Final installation will take place in the first quarter of 2021.

2. Ethiopia: Construction projects in high school and elementary school classrooms

The Kalala Learning Village (KLV) provides quality education in Addis Ababa, Ethiopia, to hundreds of children. In 2020, KLV completed the construction of their high school classroom expansion to accommodate growth of their student population.

This year a new two-story building for elementary school classrooms began construction, with a projected completion date in the fourth quarter of 2021.





3. Haiti: Lab expansion and water well project

Haiti Adventist Hospital (HAH) recently expanded their Laboratory Department and services to include pathology services. A water well project funded by the Rotary Club of The Villages was then completed, ensuring safety and security of the water supply for HAH.

4. Honduras: Development of imaging services

Population growth around Hospital Adventista Valle de Angeles (HAVA) in 2020 warranted an expansion of their imaging services. A CT scanner was donated and shipped to the hospital. Current construction of a CT room is now underway.

In addition to the CT scanner, a mammography unit, X-ray floor mount unit, and an echo ultrasound unit were also donated in 2020.



Philanthropy Report

It is impossible for AdventHealth Global Missions to continue to grow philanthropic projects without you, our donors. Through the strain and additional pressures of 2020, you continued to support critical projects around the world. Because of this, Global Missions was able to accomplish numerous projects during the pandemic. These include shipments of PPE to hospitals in distress, facilitating and funding a life-saving ventilator, and continuing current projects such as the delivery and installation of CT scanners, campus upgrades, and indigent patient support.

Your ongoing donations are recognized with gratitude by both the AdventHealth Global Missions' team and the mission hospitals we work with every day. We truly appreciate the sacrifice of each donor during the 2020 year.

| <i>As of December 31, 2020</i> | |
|--------------------------------|---------------------|
| Individual Gifts | 1,002,043.96 |
| Grants | 9,980 |
| Other | 19,236 |
| 1908 Society | 70,881.50 |
| Total | 1,102,141.46 |

Peru Oxygen Project Support

The respiratory effects of the novel coronavirus have led to a dramatic increase in demand for oxygen in the mountainous country of Peru, leaving many hospitals like Clinica Americana in Juliaca, Peru, with limited options in their high-elevation area. According to a report by Foreign Policy.com, the sudden demand has caused the price of oxygen to rise tenfold. Many Peruvian hospitals “do not have their own oxygen generators and instead have to source it from outside.” With contributions from ADRA, the South American Division of Seventh-day Adventists, and other donors, AdventHealth Global Missions raised a significant portion of the \$200,000 cost for an oxygen plant project that gives Clinica Americana its own oxygen supply. The Oxygen Project is scheduled to be installed and fully functional by March 2021.

| <i>Peru Oxygen Project Support</i> | |
|------------------------------------|----------------|
| Donor | Amount |
| 1908 Society | 50,000 |
| President's Council | 15,000 |
| AMB Grant | 9,980 |
| ADRA | 20,000 |
| Air product | 10,000 |
| Individual Donors | 5,920 |
| Total | 110,900 |



Letter from the Director

Dear Volunteers and Supporters,

If you have been on a mission trip with Global Missions, you have probably heard us share the story of the child throwing starfish back in the ocean and how it makes a difference for that single starfish. A few years back we also talked about “getting out of the boat” to get out of our comfort zones and engage in acts of service. It’s funny how most of our analogies are very ocean-centric. Maybe it’s because our commitment to extending the healing ministry of Christ makes us cross oceans. We love sharing stories because it allows us to visualize in our mind just how great our God is.

The year 2020 will be one of those years where everyone will be able to tell their story, each one of us will be able to relive the hardships and perhaps moments of hope and grace they experienced in this unprecedented time. For me, I’ll remember this as the year that God showed up. When we began canceling all our planned trips and quickly scrambled to come up with Plan B, C, D...God showed up and said there’s much work yet to be done. When we began receiving calls from our brothers and sisters abroad telling us of their struggles in dealing with COVID, God showed up and said this is how you can help. When we thought there could not possibly be any more work to be done without traveling to our destinations, God showed up and said yes there is!

There’s never been a question in my mind that God is at the helm of this boat, 2020 was the year that reminded me that even the wind and the waves obey. God always shows up, no storm is too great, and He will see us through.

May God be with you always



Monty S. Jacobs, Director



Global Missions Staff



Ruth Bowling,
Development Officer



Jeffrey Brownlow,
Financial Analyst



Shelby Houmann,
Communications
Specialist



Billy Hughley,
Warehouse Specialist



Monty Jacobs,
Director



Vivian Reinoso,
Executive Assistant



Terence Thomas,
Warehouse Specialist



Lynne Tier,
Nurse Education
Consultant



Andrea Ward,
Program Manager



Larry Wolcott,
Warehouse Manager

Volunteer Recognition

Our heartfelt gratitude goes to our volunteers, who have selflessly given of their time and talents to uphold the mission of AdventHealth.

Franklin Almeida
Medina Awada
Nathalie Borges
Carmen Cossio
Adrienne Czaplewski
Jeff Emde
Alexander Fishberg
Megan Ford
Taylor Hyde
Diane Johnson
Rosa Joseph
Ji Eun Kim
Ann Klega
Conor Klein

Henry Kuhlman
Jeffrey Kuhlman
Michael Kuhlman
Sandra Kuhlman
Joselyn Lopez
Yarah Lugo Caballero
Sean McCann
Eddie Needham
Randy Ortiz Martinez
Khoa Nguyen
Robyn Palisoc
Patrick Pasciucco
Laura Podschun
Nathalie Perdomo-Ayala

Marimar Rios
Stefani Rodriguez
Fay Roepcke
Joshua Smit
Abinette Soto
Bianca Stewart
Andrea Tapia
Chantel Taylor
Yanna Troncoso
Robert Vargo
Ariana Veray
Courtney Washington



To Extend the Healing Ministry of Christ







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