

# Our Health Equity Promise

Patient Protection and Affordable Care Act: Section 1557

**AdventHealth Respiratory and Equipment complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This facility does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.**

AdventHealth Respiratory and Equipment provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

AdventHealth Respiratory and Equipment provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please call 407-830-1938

If you believe that this facility has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance or request that someone assist you with filing a grievance at 407-830-1938 or PPSHR@homeinfusion.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically, through the Office for Civil Rights Complaint Portal, available at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at [hhs.gov/ocr/office/file/index.html](https://hhs.gov/ocr/office/file/index.html).

**The statements below direct people whose primary language is not English to translation assistance:**

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 407-660-1122.

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 407-660-1122.

**注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 407-660-1122。

**ATANSYON:** Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 407-660-1122.

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 407-660-1122.

**UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 407-660-1122.

ما تدرخ ن في ة، غلدا ركذا تدرخ ن تانا اذ: ة وطحلم  
مق بر لمها. نانا مراك لك، رفا واه ة وغلدا ة دع امسا ل  
407-660-1122

**ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 407-660-1122.

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 407-660-1122.

**Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 407-660-1122.**

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 407-660-1122.

सञ्च ना: जे तमे गञ्च राती बोलता हो,  
ती नःशङ्क क भाषा सहाय सेवाओ तमारा माटे  
उपलब्ध छे. झोन  
करे 407-660-1122.

**ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 407-660-1122.

ध्यान देें: यदद आप द िंी बोलते ैंं  
तो आपके ालए मुफ्त में भाषा स ायता सेवाएँ  
उपलब्ध ैं। 407-660-1122

یک ددم یک نازوک پآ و تان، نه یوا لبا دوار آپ رگا : اردبخ  
نیزک الک - نه بابنسد نیم تنم تامدخ  
407-660-1122-1

یم تدرخص ناکدرا ن، انز کسک تامدخ ، یبران امش رگا : جهور  
خرباب. دزسره امش سرنسد در ، دنک  
407-660-1122

**注意事項:** 日本語を話される場合、無料の言語支援をご利用いただけます。407-660-1122

ပိုဝဋ်လူမး: တို ဘဝ်, ဘဝ် ဂမာဝ် ဂမာဘာဘာဝ်,  
ဂမာဝ်ပိုဝဋ်လူမး ဝ် ဝ်လူမး,  
ဂမာဝ်ပိုဝဋ်လူမး ဝ်, ဂမာ ဝ်  
ဝ် ဝ်လူမး ဝ် ဝ်, ဝ်လူမး 407-660-1122.

**LUS CEEV:** Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 407-660-1122.

**OBAVJEŠTENJE:** Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno.