AdventHealth Account/MyChart

How to Link Your AdventHealth Account with Another Healthcare Provider's MyChart Account
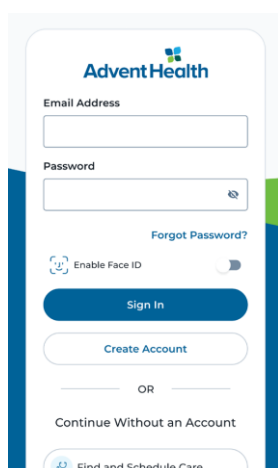
How to Link Your AdventHealth Account with Another Healthcare Provider's MyChart Account

By linking your accounts, you can have a more complete view of your health records, making it easier to manage your care across different providers.

To link your AdventHealth account with another healthcare provider's MyChart account, follow these steps:

1. Log in to Your AdventHealth Account:

- Visit the AdventHealth Account website or open the AdventHealth app on your phone.
- Enter your username and password to access your account.

2. Navigate to the Menu and select "Link My Accounts"

- After logging in, go to MyChart and select Menu.
- Under Menu, look for an option that says "Link My Accounts."
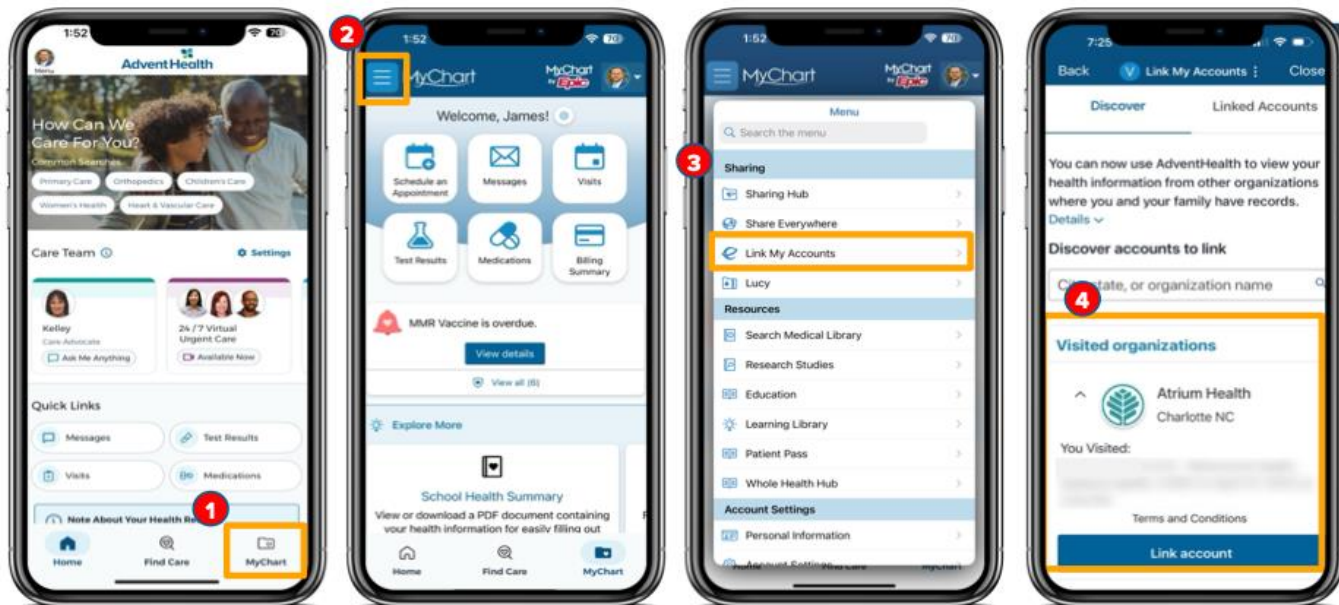
3. Link your account

- You'll see a list of your recently visited organizations on the next page. Click 'Link Account' to connect it with your AdventHealth account.
- You may need to search for another organization's name (e.g., Cleveland Clinic, Mayo Clinic).
- Follow the prompts to connect the accounts. You may be asked to authorize access to your records. Read the terms and confirm your consent.

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- This step ensures that your medical information is shared between the two MyChart accounts.

4. Verify the Connection:

- After linking the accounts, you should be able to view records from both healthcare providers directly in your AdventHealth account.
- Check the Health or Medical Records section to ensure that the records from the other provider are visible.

5. Need Help?

If you encounter any issues or need further assistance, please contact AdventHealth technical support at 855-238-8791. You can also visit AdventHealthApp.com to learn more about the app.

Technical Support Hours of Operation

- 8 am – 8 pm est Monday– Thursday
- 8 am – 5 pm est Friday
- 9 am – 6 pm est Saturday – Sunday

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- Closed on holidays